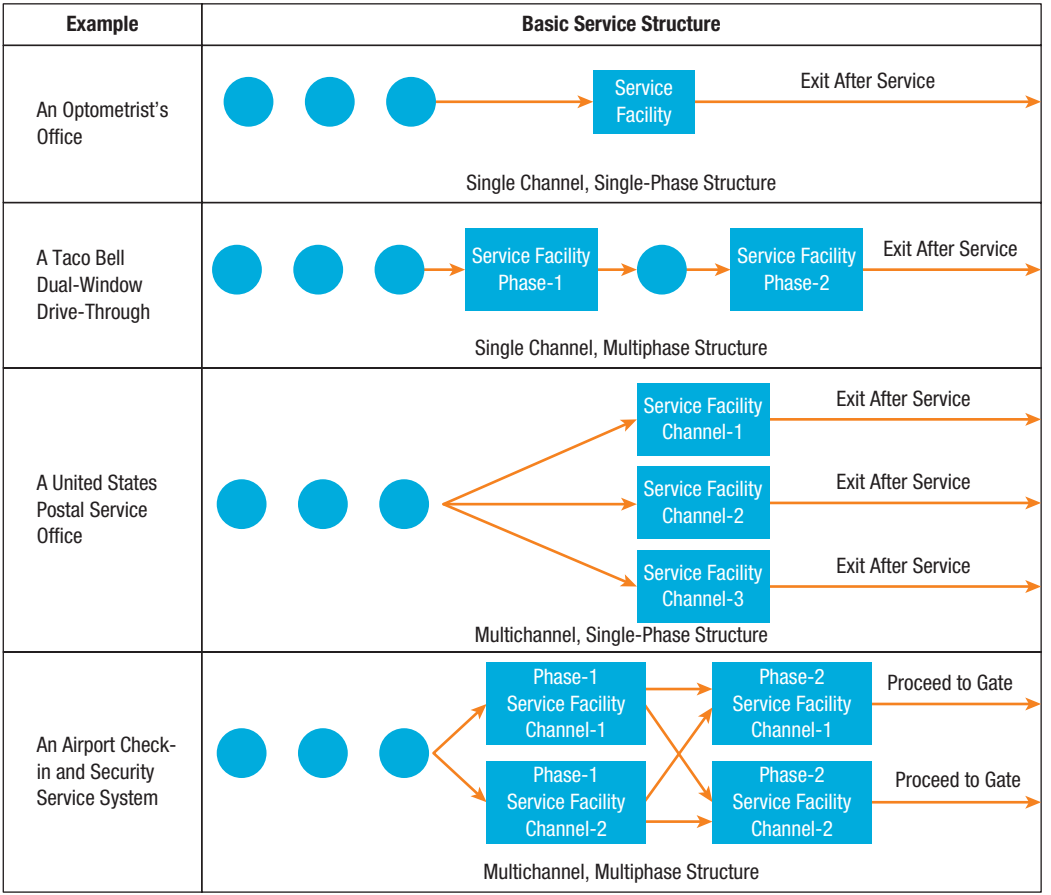FIGURE C.3: Basic Service Structures